

Living in Hackney Scrutiny Commission 10th July 2023 Item 5 – Accountability of Registered Social Landlords: Recommendations & Findings	Item No 5
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Outline

During the 2019/20 and 2020/21 municipal years, the Living in Hackney Scrutiny Commission undertook the Housing Associations Review which explored the practices and approaches of Housing Associations operating in the borough, and their relationships and partnership arrangements with the Council. This work was put on hold due to the Covid-19 pandemic and cyber attack.

More recently, the Commission has looked into a number of topics relating to the accountability of registered social landlords in Hackney (including the Council), which included reviewing progress against the implementation of the Charter for Social Housing Residents, and exploring particular issues of local concern such as nominations and lettings, tenancy sustainment, repairs, complaints, safety and resident engagement.

The Commission has now brought together some of its findings and recommendations from the Housing Associations Review, alongside the findings and recommendations of its more recent work on the accountability of registered social landlords.

Report(s)

The following document is included for information:

- Item 5a. Letter to Executive & Housing Associations in response to the Housing Associations Review and work undertaken in relation to the accountability of registered social landlords

Action

Members are asked to note the agreed letter to the Executive and Housing Associations in response to the Housing Associations Review and work undertaken in relation to the accountability of registered social landlords.